

## FREQUENTLY ASKED QUESTIONS

### When is my pickup day?

Your **Trash** cart will be serviced **every 2nd week on Fridays**. You can sign up for reminders *on our website*.

**Zone 1 will start April 2nd**

**Zone 2 will start April 9th**

[www.MWMEnviro.ca](http://www.MWMEnviro.ca)

### What if I need assistance with placing my cart at the curb?

**MWM** offers a Medical Assist Program that is available for those who need help getting their cart to the curb. This is available for long or short-term needs.

Please call or email your Town office to sign up for this service.

204-745-2443

[info@townofcarman.com](mailto:info@townofcarman.com)

### Will there be enough room for all my trash in the cart?

For residents doing spring or fall cleaning, renovations, etc. **MWM** offers larger front-load and roll-off containers at very reasonable rates.

Check with your neighbour and if allowed place extra bags in their cart.

## USING THE CARTS

- Loose trash should be bagged, this will keep loose trash from blowing onto street.
- Use plastic or paper bags of any size.
- Please don't pack trash in or exceed 250 pounds of waste.
- Only waste **INSIDE** the cart will be collected.
- Please notify us if your cart is damaged, stolen or vandalized.
- Pull the cart, don't push it - this will be much easier.
- Do not place hot ashes, construction debris, or hazardous waste such as oil, or paint cans in your cart.
- Please keep your cart clean and take care of it. Do not paint or write on the cart.
- Our carts are low maintenance, once a year please rinse the cart out.

**PLEASE NOTE:** Material placed outside the cart will **NOT** be collected.

### SERVICE ISSUES

**For any concerns related to the service provided (i.e. missed pickups etc.) please call MWM at (204) 822-0327**

## PLACING THE CART

- Place the cart with the wheels against the curb, or along the grass line if no curb is available.
- Have the front of the cart towards the street.
- Leave an arms length of space between the cart and any other object see illustration.
- Don't place the cart under an overhead obstruction.
- Place at the curb by 7 AM. We may arrive to your house at different times.
- Please leave your cart out until the end of the day, or until you have visually checked it and it has been emptied.

**CURBSIDE COLLECTION**

Please have your cart out for 7:00am

**Park it** Wheels against the curb or just off the roadway

**Point it** Arrows should point to centre of road

**STREET** **CURB**

**Space it** Give at least an arm's length distance on all sides

1m 1m

The infographic features a blue background with white and yellow text. It includes a drawing of a trash cart with arrows pointing towards the center of the road. A diagram shows a person standing between two trash carts, with '1m' markings on either side. A street sign with an upward arrow is shown above the curb. A dark blue box contains the text 'Space it Give at least an arm's length distance on all sides'.